UNIVERSITY OF DELAWARE

COLLEGE OF HEALTH SCIENCES

SCHOOL OF NURSING

2013-2014

UNDERGRADUATE STUDENT HANDBOOK



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Information and policies are subject to change.

Revised by Student Affairs Committee May 2013

I. SCHOOL OF NURSING

A. Mission

The mission of the School of Nursing of the University of Delaware is threefold:

- to provide both a liberal and professional education to students of nursing;
- to generate and refine nursing knowledge through nursing research and evidence-based practice; and
- to serve society through professional and volunteer outreach to individuals, families, and communities.

School of Nursing
Reviewed by Governance Committee 1/2011

B. Philosophy

The School of Nursing derives the general principles of its philosophy from the philosophy and functions of the University of Delaware. The faculty of the School of Nursing is responsible for implementing the nursing education component of the three University functions of teaching, research, and service.

The faculty views human beings as biological, psychological, social, spiritual, and cultural systems that have all the properties of open systems. Human beings possess universal needs which influence their capacity for intellectual, emotional, social, and humanistic accomplishments. As they interact with the environment, human beings make choices and decisions that influence need satisfaction.

A society is an organization of individuals and groups that, through interactions, form communities of various sizes and descriptions. Societies are dynamic in nature and culturally diverse. Societies assure that the needs of their members are met. Individuals, families, and communities develop social roles, identities, and values through opportunities provided by the society in which they live.

Because humans are integrated beings, health embodies biological, psychological, spiritual, and sociocultural dimensions. Health is a state of being that fluctuates between varying degrees of wellness and illness. When human needs are altered, varying levels of equilibrium within health may result. If self-regulatory processes fail to maintain or restore wellness, individuals may become functionally inadequate and unable to develop or survive.

Nursing, as a holistic profession, is an essential component of the health care delivery system. Because nursing is concerned with the holistic interrelationship of body, mind, and spirit in an ever changing environment, the profession of nursing practices with an awareness of the integral wholeness of all people, nature, and self. Nursing is based on a rapidly expanding body of scientific knowledge and skills that promotes the achievement, maintenance, or enhancement of dynamic equilibrium across the lifespan. Through the nursing process and nursing research, nurses use the scientific method to advance knowledge and practice in the discipline.

The faculty of the School of Nursing believes that a major goal of education is to develop socially responsible individuals who can think critically, logically, and creatively. The educational system promotes the intellectual, emotional, and social growth of each individual. The goal of the educational process in nursing is students' internalization of values and beliefs consistent with the roles of professional nurses. An environment conducive to effective learning is one in which learners and teachers share mutual goals, mutual effort, and mutual respect for individual and cultural differences. Educational outcomes of the teaching/learning process are best achieved when learners are active participants and teachers are role models and facilitators.

Baccalaureate education in nursing prepares learners with diverse educational backgrounds for the first level of professional nursing, the generalist level. Through systematic and sequential experiences, baccalaureate students learn to use critical thinking and make independent judgments, to integrate nursing theory and nursing practice, and to provide comprehensive nursing care to individuals and families in a variety of settings. As professional nurses, baccalaureate graduates evaluate current practices, define ways of improving the quality of professional nursing practice, and use research findings in describing, evaluating, and improving practice. As generalists, professional nurses deliver direct nursing care and are prepared to assume leadership responsibilities in guiding and directing others in the provision of nursing care. In addition, professional nurses collaborate with colleagues and other health professionals in health care delivery. In an ever changing society, baccalaureate nurses participate in defining the emerging roles of professional practice.

Master's education in nursing builds on theories and practices acquired at the baccalaureate level and provides the basis for doctoral study in nursing. Master's education socializes learners to advanced nursing roles. Nurses in advanced roles influence the quality of nursing practice and the direction of health care delivery. As nursing specialists, administrators, and/or nurse practitioners, they function independently and interdependently with peers and members of other health care disciplines in direct and indirect care of individuals, families, and community groups. In addition, these nurses are capable of generating scholarly activity and of defining, developing, and adapting to present and emerging advanced roles in nursing. They serve as leaders in professional, civic, and/or community organizations and may be actively involved in political/legislative arenas.

Doctoral study in nursing will advance the art and science of nursing and prepare learners to assume leadership positions in the profession and take responsibility for shaping and advancing healthcare with a goal of improving individual, family, and population health through the integration of theory, research, and evidence-based practice.

In addition to providing opportunities for formal, degree-granting programs, the faculty of the School of Nursing is committed to providing ongoing education for nurses in conjunction with the University Professional and Continuing Studies. The faculty believes that life-long learning is a means for achieving a satisfying and productive life and is of paramount importance in the delivery of safe, effective, and efficient health care.

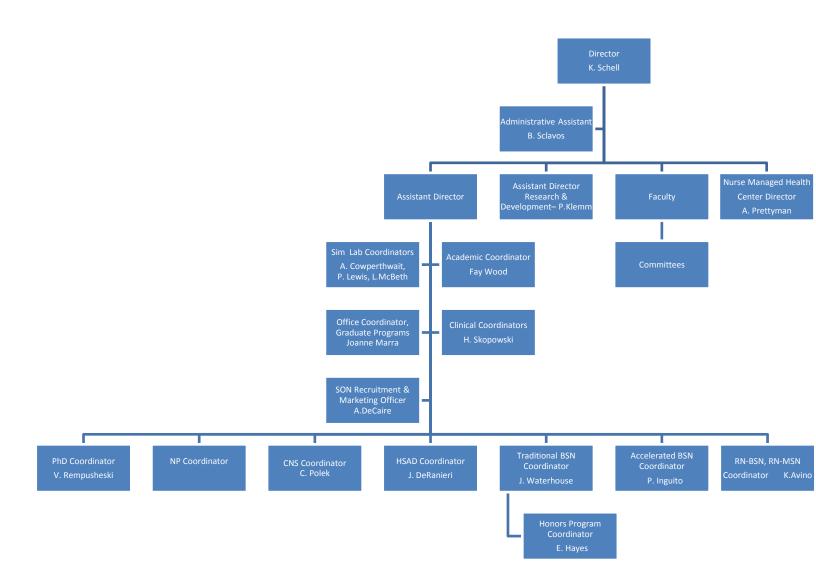
Approved by Faculty of the College of Nursing 9/13/94 Revised: JS:sg 9/97 Department of Nursing

Reviewed: Spring 2004

Revised: 5/10

Reviewed by Governance Committee 1/2011

C. School of Nursing Organizational Chart



D. Organizational Framework

The curricula of the School of Nursing are based on the School's philosophy and organizational framework. The framework was developed by the faculty as a tool which provides a method of organizing learning experiences to promote an understanding of clients and their interaction with their environment.

Further, this organizational framework represents the faculty's beliefs about nursing and provides a frame of reference for situations which lend themselves to theory testing. The ultimate goal of the organizational framework is to assist the student to implement professional nursing practice.

The organizational framework of both undergraduate and graduate curricula is built on four major concepts: <u>clients</u>, <u>environment</u>, <u>health</u>, and <u>nursing</u>. These are interactive and open systems.

A system is an organized unit with a set of components that mutually react. The system acts as a whole. Systems may be open or closed. Open systems must interact through the exchange of information, energy, and material to maintain a state of dynamic equilibrium. The client (individual, family, and community) openly interacts with the environment. The nurse promotes client health and environmental interaction by providing energy and feedback to the system.

E. Concepts and Subconcepts

Clients are individuals, families, groups, communities, and populations with biopsychosocial, spiritual, and cultural dimensions. Client systems are interdependent yet have definable structures, relationships, and boundaries.

Biopsychosocial, spiritual, and cultural dimensions refer to clients biological, psychological, social, spiritual, and cultural components of health across the lifespan.

Environment is the setting in which nursing occurs and the dynamic surroundings of the client, including the physical, psychological, social, ecological, spiritual, and cultural contexts.

Health is a state of being that fluctuates between varying degrees of wellness and illness. Health embodies the subconcepts of promotion, prevention, restoration, and maintenance.

<u>Health Promotion</u>: Is the process of assisting clients to enhance well-being through behaviors that promote health and maximize potential.

<u>Disease Prevention</u>: Is the process of protecting clients from disease, illness, and injury. The specific levels are classified as: primary, secondary, and tertiary. Primary prevention involves stopping the development or occurrence of disease, illness, or injury. Secondary prevention focuses on the early detection and treatment of disease or illness. Tertiary prevention involves rehabilitation to limit excess disability, complications, and/or death.

Health Restoration: The process of assisting clients to return to an optimal state of health.

Health Maintenance: The process of preserving an optimal level of health.

Nursing is a profession that promotes health with clients. Nursing includes the following roles: caregiver, critical thinker/problem solver, researcher, advocate, teacher, collaborator, and leader.

<u>Caregiver</u>: In this role, the bachelor's prepared nurse provides safe, competent, culturally sensitive care. In addition, it is recognized that self-care activities for the caregiver are an essential component of life-long personal growth.

<u>Critical thinker/problem solver</u>: The nurse as a critical thinker engages in a deliberative process of analysis, synthesis, and evaluation of facts, theories, principles, and interpretations. In this role, the nurse organizes experiences, creatively approaches problems, and gives explanations.

<u>Researcher</u>: The bachelor's prepared nurse is a research consumer. In this role, the content, method, and applicability of research findings are applied to practice.

<u>Advocate</u>: The nurse provides for the protection of client rights. The nurse also secures care for all clients based on the belief that clients have the right to make informed decisions about their own health.

<u>Teacher</u>: The nurse as teacher promotes health-related learning through formal and informal activities/interaction with clients.

<u>Collaborator</u>: Establishes relationships with clients, families, health care providers, and members of other disciplines. In this role, the nurse coordinates services to facilitate health.

<u>Leader</u>: The bachelor's prepared nurse as a leader guides change, strategically manages, employs vision, and provides motivation both for clients and staff in all environments, including health systems, communities, and the political arena.

DNS\ORGFRAME.FNL Reviewed: Spring 2004

Revised: Governance Committee - Spring 2013

F. Program Outcomes

- **Outcome 1:** Integrate knowledge from the biological, social, behavioral, and nursing sciences in the practice of professional nursing.
- **Outcome 2:** Apply critical thinking processes to the practice of professional nursing.
- Outcome 3: Provide safe, competent and appropriate nursing care to individuals, families, and communities across the lifespan in a variety of settings.
- Outcome 4: Integrate health education into the care of individuals, families, and communities.
- **Outcome 5:** Demonstrate cultural competence in provision of care to diverse populations.

- **Outcome 6:** Demonstrate legal, ethical, and moral reasoning in decisions related to professional nursing practice.
- **Outcome 7:** Integrate professional role behaviors (autonomy, accountability, advocacy, collaboration, and caring) into nursing practice.
- **Outcome 8:** Use verbal and written communication and technology effectively within healthcare environments.
- **Outcome 9:** Incorporate concepts of organizational behavior and economics of health care delivery into nursing practice.
- **Outcome 10:** Collaborate with health care professionals and consumers to ensure effective and efficient care.
- **Outcome 11:** Provide leadership to initiate change in communities, health systems, the profession, and the political arena.
- **Outcome 12:** Apply research and other best evidence to improve nursing practice and health care.

Reviewed by Curriculum Committee Spring 2010 Revised by Curriculum Committee Spring 2011

II. ESSENTIAL FUNCTIONS

THE FOLLOWING APPLIES TO STUDENTS IN THE TRADITIONAL AND ACCELERATED UNDERGRADUATE PROGRAMS ONLY.

Individuals with disabilities are welcome in the field of nursing. However, the student must be able to perform certain essential functions throughout the program of learning. These physical, cognitive, psychomotor, affective and social abilities are necessary for the provision of safe and effective nursing care. Progression and graduation are contingent upon one's ability to demonstrate the essential functions delineated for the nursing programs. Affiliated clinical agencies may identify additional essential functions. The nursing program reserves the right to amend the essential functions as deemed necessary.

Students, who are otherwise qualified and have a documented disability that will require accommodation to perform these functions, must contact the Americans with Disabilities Act Office (ADA). It is the student's responsibility to register with the University's Office of Disability Support Services (see: http://www.udel.edu/DSS), provide documentation for the disability and request reasonable accommodation(s) that will enable them to continue as a student nurse. Of course, accommodations will be considered on a case-by-case basis, and the University of Delaware will determine if the suggestions are reasonable or if there are other possible accommodations. While the University of Delaware is committed to providing accommodations, those accommodations may not guarantee success in the clinical or employment setting. In addition, the School of Nursing is unlikely to conclude that a surrogate for a nursing student can be considered a reasonable accommodation to perform any of the essential functions listed in this policy.

The essential functions delineated below are necessary for nursing program progression and graduation and for the provision of safe and effective nursing care. The essential functions include but are not limited to:

- 1. Sufficient visual acuity, such as is needed in the accurate preparation and administration of medications, and for the observation necessary for client assessment and care.
- 2. Sufficient auditory perception to receive verbal communication from clients and members of the health team and to assess health needs of people through the use of devices such as stethoscopes and to hear alarms found in intravenous infusion pumps, cardiac monitors, fire alarms, etc.
- 3. Sufficient tactile ability to perform physical assessment of clients and carry out related therapeutic interventions, e.g. catheter insertion and injections.
- 4. Sufficient gross and fine motor coordination to respond promptly and to implement the skills required in meeting client health care needs safely. These include, but are not limited to, manipulation of equipment and performance of CPR.
- 5. Sufficient physical ability to walk or stand for extended periods of time, push/pull medical equipment, transfer clients to and from units, move quickly during emergency situations, move from room to room, and maneuver in small spaces.
- 6. Sufficient speaking ability to communicate with clients and the health care team.

- 7. Sufficient psychological stability to consistently and dependably engage in the process of critical thinking in order to formulate and implement safe and ethical nursing decisions in a variety of health care settings.
- 8. Sufficient interpersonal skills to interact appropriately with patients, families, and other members of the health care team.

Essential Function	Standard (Performed consistently and dependably)	Examples of necessary activities (not all-inclusive)
Visual	Visual ability sufficient for observation and assessment necessary in nursing care	Observe patient responses, read medication labels, measure drainage*
Hearing	Auditory ability sufficient for monitoring and assessing health needs	Hear monitor alarm, emergency signals, auscultatory sounds and cries for help*
Tactile	Tactile ability sufficient for physical assessment and intervention	Perform palpation, functions of physical examination and/or those related to therapeutic intervention (such as insertion of a catheter)*
Motor skills	Gross and fine motor abilities sufficient for providing safe, effective nursing care in a timely manner	Calibrate and use equipment; position patients appropriately.*
Mobility	Physical abilities sufficient for movement from room to room and in small spaces, as well as for lifting and transferring patients	Move around in patient's room, work spaces and treatment areas; administer cardiopulmonary procedures*
Communication	Communication abilities sufficient for verbal and written interaction with others	Explain treatment procedures, initiate health teaching, and document and interpret nursing actions and patient responses*
Critical thinking	Critical-thinking ability sufficient for clinical judgment in a timely manner	Identify cause/effect relationships in clinical situations, develop and implement nursing care plans (includes measurement, calculation, reasoning, analysis and synthesis.)*
Interpersonal	Interpersonal abilities sufficient for interaction with individuals, families and groups from various social, emotional, cultural and intellectual backgrounds	Establish rapport with patients and colleagues. Maintain appropriate affect levels. *

^{*}If the student is otherwise qualified and has a documented disability that will require accommodations to perform these functions, the student must contact the Americans with Disabilities Act Office (ADA) to discuss reasonable accommodations. It is the student's responsibility to register with the Office of Disability Support Services, provide documentation for the disability and request reasonable accommodations.

A. Health Conditions

Individuals with certain health conditions (including, but not limited to HIV infection, Hepatitis B infection, immunosuppression, seizure disorder, etc.) may require accommodations in order to safely practice in some health care settings. Again, the student must contact the University's Office of Disability Support Services (DSS) to discuss reasonable accommodations. It is the student's responsibility to register with the DSS office, provide documentation for the disability and request reasonable accommodations.

B. State Board Standards

Most state Boards of Nursing state that grounds for denial of a license to practice as a registered nurse include, but are not limited to, conviction of a felony or certain other criminal offenses, chemical dependency, mental incompetence, and other reasons authorized by law or regulations.

Approved by UD legal counsel, SON approval Spring 2008 Reviewed by SAC, Spring 2013

III. ELIGIBILITY FOR LICENSURE

Upon completion of the BSN, graduates are eligible to take the National Council Licensure Examination for Registered Nurses (NCLEX-RN). Specific NCLEX test information is available from the National Council of State Boards of Nursing (http://www.ncsbn.org). Eligibility for licensure as an RN is the responsibility of each student. Students are referred to the Board of Nursing in the state in which they plan to practice.

Reviewed by Curriculum Committee Spring 2013

IV. NCLEX PREPARATION TESTING SERVICES

THE FOLLOWING APPLIES TO STUDENTS IN THE TRADITIONAL AND ACCELERATED UNDERGRADUATE PROGRAMS ONLY.

Students are required to pay for an NCLEX preparation testing service. This package includes practice and specialty tests, predictive testing, and remediation that are integrated throughout the program. These tools are designed to augment your nursing education and increase your success on the NCLEX-RN® exam.

Reviewed and revised by Curriculum Committee Spring 2013

V. STUDENT POLICIES AND PRODECURES

A. Advisement

It is the student's responsibility to make an appointment with his or her advisor regularly to discuss concerns or progress in the curriculum. Please keep in mind that almost all undergraduate faculty members have clinical, research, and other responsibilities which keep them away from McDowell Hall two-three days a week (generally Wednesdays, Thursdays, and Fridays). If students are unable to reach their advisors during office hours, they may be reached by e-mail or voice-mail.

It is recommended that all students contact their academic advisor during the first month of the new academic year and that freshmen contact their advisor following receipt of mid-semester grades.

Reviewed and revised by SAC Spring 2013

B. Student and Faculty Academic Advising Responsibilities

Refer to the School of Nursing advisement page. www.udel.edu/nursing/advisement/index.html

Reviewed and revised by SAC Spring 2013

C. Family Educational Rights and Privacy Act

Refer to the University's 2013-2014 Undergraduate Catalog for policy. You may also find information on the University's registrar site, www.udel.edu/registrar/ferpa.html

Revised by SAC Spring 2013.

VI. ACADEMIC POLICIES FOR THE SCHOOL OF NURSING

The School of Nursing faculty has established the following policies for academic progression. These policies apply to all students in the Bachelor of Science in Nursing degree program in the College of Health Sciences.

Failure to follow the established guidelines may result in delayed curricular progression. Any requests for exceptions to the following policies must be submitted electronically using the Appeal Form, to the Student Affairs Committee (SAC). See below for instructions.

- 1. Most nursing courses have prerequisites. Students who have not met the prerequisites will not be permitted to progress.
- 2. All courses in the freshman and sophomore years (excluding University Breadth Requirements and Free Electives) must be successfully completed prior to entry into junior level nursing courses. Junior level nursing courses must be completed prior to entry into senior level courses. Accelerated BSN students may take NURS 356 with senior level nursing courses as listed in the accelerated program course sequence.
- 3. A grade of "C-" or better is required in BISC 276 Human Physiology and any course being taken to meet the University Breadth Requirements.
- 4. Any required non-nursing course in which a student receives a failing grade must be retaken, except for BISC 276, which must be retaken if a student receives below a C-.
- 5. Nursing majors must have a minimum Cumulative Grade Point Average (GPA) of 2.0 to continue in the nursing curriculum. Students with a cumulative GPA below 2.0 will not be able to take nursing courses until their GPA reaches 2.0 or higher. Only courses taken at the University of Delaware are used in calculating GPA. Refer to www.udel.edu/registrar/students/gpa-calc.html to calculate GPA.
- 6. Students who earn a grade lower than "C-" in a nursing course must repeat the course and achieve a grade of at least "C-" before enrolling in a more advanced nursing course. The original grade remains on the transcript and is counted in the policy referred to in #8. Nursing course failure will most likely result in a delay in curricular progression because courses may only be offered one time per year. Students may enroll in the next available course only IF it is within their same program (traditional versus accelerated).
- 7. Students must submit a formal appeal to the SAC to take a nursing course not in their program. (For example, traditional students must seek special permission to take an accelerated nursing course, and vice versa.)
- 8. Students who earn a grade lower than "C-" in more than one nursing course (except NURS 100) will not be permitted to continue in the nursing major.

- 9. A pre-licensure student who is absent from required nursing course work for more than fifteen consecutive months must appeal to the SAC for approval of a revised plan of study that may include repeating nursing courses. This grace period begins at the end of the student's last semester of enrollment.
- 10. Required courses, including University Breadth Requirements, must be taken for a letter grade. Nursing students need to take one course for 3 credits in each of these categories: Arts and Humanities, History and Cultural Change, and Social and Behavioral Science. Please note that nursing majors must complete 9cr from the approved list of Social and Behavioral Sciences, 6cr of which will be fulfilled by PSYC 100 and HDFS 201. A third course, not specifically required by the major, must be competed. See:

 http://academiccatalog.udel.edu/Pub_ShowCatalogPage.aspx?CATKEY=CATKEY_2109&ACYEAR=2012-2013&DSPL=Published.
- 11. Six credits of free electives may be taken on a pass/fail basis.
- 12. College preparatory courses, such as MATH 010, ENGL 011, or any zero-level course, may NOT be applied toward BSN degree requirements.
- 13. Credits for courses repeated do not count toward the required credits for graduation.
- 14. The University's multicultural course requirement must be met by enrolling in an appropriately designated course. Refer to the University's Undergraduate Catalog for a complete listing of these courses. Multicultural courses offered each semester are also listed on the registrar's site. See:

 http://academiccatalog.udel.edu/Pub_ShowCatalogPage.aspx?CATKEY=CATKEY_531&ACYEAR=2013-2014
- 15. To receive a University of Delaware baccalaureate degree, admitted students must complete 90 of the first 100 credits or 30 of the last 36 credits, full- or part-time, at the University of Delaware.
- 16. Grading Scale for Nursing Courses:

A	93.34 - 100	C	73.34 - 76.66
A-	90 - 93.33	C-	70 - 73.33
B+	86.67 - 89.99	D+	66.67 - 69.99
В	83.34 - 86.66	D	63.34 - 66.66
B-	80 - 83.33	D-	60 - 63.33
C+	76.67 - 79.99	F	<60

Students must have a minimum grade of C- in each nursing course to progress in the nursing sequence of courses.

VII. STUDENT AFFAIRS COMMITTEE

The Student Affairs Committee (SAC) is responsible for reviewing and making decisions about student appeals of curricular requirements and progression. For example, when students earn less that a C- in two or more courses, their GPA falls below 2.0, or students are restricted from NURS courses, or they are requesting course substitutions students can appeal to SAC. Students requesting an appeal must do the following:

- a. Meet with their advisor to discuss the nature of their appeal.
- b. Complete an appeal form. Instructions and form are available on-line on the School of Nursing advisement page. See http://www.udel.edu/nursing/advisement/index.html
- c. Request that their advisor complete their portion of the appeal form.
- d. Appeals must be submitted by the advisor otherwise it will be returned to the student.

Note: SAC does not entertain grade grievances addressed under the University grade grievance policy. To submit a grade grievance see below.

Revised SAC 11/2012

VIII. STUDENT GRADE GRIEVANCE PROCEDURE

The University of Delaware Grievance Procedures can be found at http://www.udel.edu/stuguide/12-13/grievance.html (Any newer revision of this policy supersedes the policy as listed below.)

A. Grade Grievance Procedures

A claim is made that an inappropriate grade has been assigned because of a faculty member's bias or because of a faculty member's failure to follow announced standards for assigning grades but not because of a faculty member's alleged erroneous academic judgment (i.e., not a claim that course standards are too high, reading is too heavy, the grade curve too low).

Other complaints: a claim of abuse, ill-treatment, or exploitation involving the irresponsible or unjust misuse of the instructor's position of authority, power, and trust (e.g., pointed sexist or racist slurs and sexual or pecuniary blackmail). The following procedure from the "UD Student Guide to University Policies" should be followed for Grade Grievances and Other Related Academic Complaints: (Note: Any reference to chair of the department would be Director of the School of Nursing)

The procedure to file a grade grievance and other related academic complaint is as follows:

a. A student with a complaint should, where appropriate, first try to reach agreement with the faculty member. This concern will be forwarded to the faculty member, in writing, within 10 business days of the end of the semester. Upon being notified of a student complaint, the faculty member must meet with the student to discuss the complaint within 10 business days.

- b. If the faculty member does not meet with the student within 10 business days, or if such a meeting would be inappropriate under the circumstances, or if the issue remains unresolved after a meeting between the student and the faculty member, the student may submit a written appeal to the faculty member's department chairperson (or his or her designee), who will attempt to mediate the complaint. If the student does not know the faculty member's department, or cannot ascertain the department chairperson, the student should contact the Office of the Dean of Students (if he or she is an undergraduate student) and the Office of the Assistant Provost for Graduate and Professional Education (if he or she is a graduate student). The appeal must be submitted within 5 business days of the meeting between the student and the faculty member.
- c. The department chair, or his or her designee, must issue a written decision on the appeal and a description of the proposed resolution, if any, no later than 15 business days after its submission.
- d. A student may appeal a decision by the department chair, or his or her designee, to the dean of the college in which the department is organized. If requested, the department chair, or his or her designee, shall provide the name and contact information for the appropriate dean to the student. This appeal request must be submitted no more than 5 business days after the date on which the department chair's decision was sent.
- e. The dean will select the members of the hearing panel within 15 business days of his or her receipt of the appeal or, if that is too close to the end of a semester or session, within 15 days after the beginning of the next semester. This hearing panel shall consist of 5 members, 3 faculty members and 2 students. Of the faculty members, only 1 may be from the same department as the faculty member in question. The other 2 faculty members shall be drawn from other departments within that college or, if the college has too few departments, from other colleges. Of the student members, both must be either undergraduate students (if the student submitting the grievance is an undergraduate) or graduate students (if the student submitting the grievance is a graduate student.) Neither of the student members may be enrolled in the department of the faculty member in question.
- f. The hearing panel shall:
 - i. Select the date, time and location of the hearing and notify the student and faculty member of this information.
 - ii. Make available to the student and faculty member, at least 5 business days prior to the hearing, all material that has been furnished to the hearing panel and the names of any witnesses who may give testimony.
 - iii. Provide the student and faculty member with the opportunity to hear all testimony and examine all documents or other materials presented to the hearing panel.
 - iv. Provide the student and faculty member with the opportunity to question each witness.
 - v. Allow the student and faculty member each to be assisted by an advisor of their choice from among the members of the University community. The advisor may help prepare the presentation before the hearing panel, raise questions during the hearing, and, if appropriate, help prepare an appeal. A department chair who has mediated or attempted mediation is not permitted to serve as advisor to either party.
 - vi. Permit the faculty member and student to make a summary statement at the conclusion of the hearing.
 - vii. Make an audio recording of the hearing that shall be kept in the dean's office for at least one calendar year after the hearing's conclusion. No other electronic devices

- (included, but not limited to, cellphones, computers and additional recorders) may be used, unless expressly permitted by the members of the hearing panel.
- viii. Apply a preponderance of the information standard when deciding whether the student has proven the facts underlying the grievance.
- g. Within 10 business days after the conclusion of the hearing, the hearing panel shall prepare a written decision and proposed resolution, if any. The hearing panel shall inform the Registrar's Office (for undergraduate students) or the Office of Graduate and Professional Education (for graduate students) and the dean of the college in which the student is enrolled of the decision.
- h. A student or faculty member who is not satisfied with the decision by the hearing panel may appeal to the Academic Appeals Committee of the <u>Faculty Senate</u>. This appeal must be submitted within 30 business days of the date on which the hearing panel's decision was sent. This Committee, on reviewing the case, may uphold the decision of the college committee without a hearing or decide the appeal should be heard.
- i. The Chair of the Academic Appeals Committee may appoint an ad hoc hearing panel from among the current members of the committee, consisting of 3 faculty members and 2 students, or the entire committee may serve as the hearing panel. If the submitting the appeal is an undergraduate graduate student, the 2 student panel members must be undergraduate graduate students, and if the student submitting the appeal is a graduate student, the student panel members must be graduates. During the hearing, the student and faculty member may be assisted by an advisor they have chosen from the University community. The process set forth for the hearing panel (above) also shall govern this hearing.
- j. The decision of the Academic Appeals Committee or, if applicable, the ad hoc committee, shall be final. The committee shall inform the Registrar's Office (for undergraduate students) or the Office of Graduate and Professional Education (for graduate students) and the dean of the college in which the student is enrolled of the decision.
- k. No grade shall be changed as a result of a grade grievance complaint, except as follows. In the case of a grade grievance, the University Registrar's Office is authorized to change the student's grade in the following situations:
 - i. When the student and the faculty member agree;
 - ii. If the department chair approves the student's appeal and the faculty member does not appeal that decision;
 - iii. If the dean approves the student's appeal based on the hearing panel's recommendation and the faculty member does not appeal that decision; or
 - iv. If the Academic Appeals Committee approves the student's appeal.

 $Updated\ from\ Website,\ SAC\ 11/2013$

B. Reporting a Concern

Sometimes students have concerns about courses, faculty, students, school policies or other issues that cannot be addressed through the University Grievance Policy. As professionals, you will be required to follow the **appropriate chain of command** to handle patient, peer, supervisor and system issues. Be attentive to the organizational structure in the School (refer to page 5). Use the following chain of command for handling any questions or issues within the SON.

- <u>Course issue</u>: 1) course faculty; 2) program coordinator (if different than course faculty); 3) assistant director; 4) director
- <u>Student issue</u>: 1) advisor; 2) program coordinator (if different than advisor); 3) assistant director; 4) CHS Assistant Dean for Students; 5) director
- Other non-course issues: 1) advisor; 2) program coordinator; 3) assistant director; 3) director

It is recommended that students put their concerns in writing via e-mail and/or request an appointment to meet with the appropriate person/s. Students should describe their concern in detail and what they have done to resolve the concern.

Revised SAC 11/2013

IX. MANDATORY REQUIREMENTS PRIOR TO PARTICIPATION IN SIMULATION AND CLINICAL COURSES

Prior to the spring semester sophomore year (Traditional Program), spring semester before beginning 300-level courses (Accelerated Program), and prior to taking NURS 443 (RN to BSN program), students must have completed mandatory requirements as listed below. Submit proof to Heidi Skopowski, Clinical Coordinator, room 353 McDowell Hall. You will not be permitted to participate in simulation lab and clinical activities until this information is received.

A. Hepatitis B Vaccination

The Hepatitis B vaccination series is strongly recommended for nursing students because of the potential for exposure to the virus in clinical settings. The vaccination consists of three injections over a six-month period. The first two are administered one month apart; the third injection is administered five months later. All three injections are required to establish immunity.

The vaccination series may be obtained privately or through Student Health Services. If the latter is used, the student will pay for each injection at the time of service. For part-time students who have not paid the Student Health Service Fee, there will be an additional charge for each of the three injections. Students should call Student Health for an appointment. The series should be started in the spring of your freshman year, in order to have it completed by the fall semester.

Students who choose NOT to receive the vaccination series must sign a waiver before they will be permitted to begin the sophomore nursing courses.

B. Rubella

Documentation of receiving 2 does of the Rubella vaccine is required, usually the MMR vaccine.

C. Mumps

Documentation of receiving 2 doses of the Mumps vaccine is required, usually the MMR vaccine.

D. Measles (Rubeola)

Documentation of receiving 2 doses of the Measles vaccine is required, usually the MMR vaccine.

E. Chicken Pox (Varicella)

Verification of immunity to chicken pox by documentation of one of the following:

- Documentation of age-appropriate chickenpox:
 - Preschool-age children (12 months 3 years): 1 dose
 - o School-age children, adolescents, adults: 2 doses
- Verification of history of chickenpox or shingles
- Laboratory evidence of immunity or confirmation of disease

F. Tetanus

Documentation of receiving a tetanus booster in the past 10 years is required. The tetanus booster can be the tetanus and diphtheria (Td) booster or the tetanus, diphtheria and pertussis (Tdap) booster.

G. Pertussis

Documentation of receiving a tetanus, diphtheria and pertussis (Tdap) booster at least once.

H. Annual Flu Shot

An annual flu shot may be required by some clinical agencies.

I. PPD (Mantoux) Skin Test

A PPD skin test with a negative reading is **required annually**. If a student has a positive PPD skin test, a copy of results of a recent chest x-ray will be required. Students with a history of a positive PPD skin test will also be required to complete a TB symptom review annually. The Annual TB Symptom Review form can be obtained from the Clinical Coordinator at the School of Nursing.

J. CPR Requirement

All students must present a valid Cardiopulmonary Resuscitation (CPR) card to the Clinical Coordinator (353 McDowell) at the beginning of sophomore year. Students who do not have a currently valid card will not be able to begin the sophomore classes. Completion of the American Heart Association (AHA) **Healthcare Provider CPR or Basic Life Support (BLS)**

course or the American Red Cross Professional Rescuer CPR course is the required level for nursing students. This level includes one- and two-rescuer CPR for adults, infant CPR, and management of foreign body airway obstruction in both adults and infants.

CPR is a requirement of clinical agencies. There are no exceptions. It is the responsibility of students to bring currently valid cards to the office of the Clinical Coordinator. **Expired cards will result in dismissal from the clinical agencies.**

K. Hazardous Chemical and Bloodborne Pathogens Training

An annual on-line participation in the University's Bloodborne pathogens educational training and the University's Right to Know (http://www/udel.edu/EHS) must be completed.

L. Background Check and Drug Screening

A local criminal background check, FBI clearance report and 10- panel urine drug screening is required to be completed once during the Nursing program prior to any field or clinical experience. These requirements are to be completed during the fall semester of the student's sophomore year. These requirements will suffice for the entire nursing program unless clinical agencies alter their student requirements. See section XI for additional information.

M. Blood Borne Pathogen Post-Exposure Evaluation and Medical Management Student Waiver

This waiver ensures that students who as part of their academic program, are at risk for exposure to human blood, or other potentially infectious materials, understand and acknowledge that the inherent risk of injury and illness is assumed by the student when they decide to enroll in said academic program.

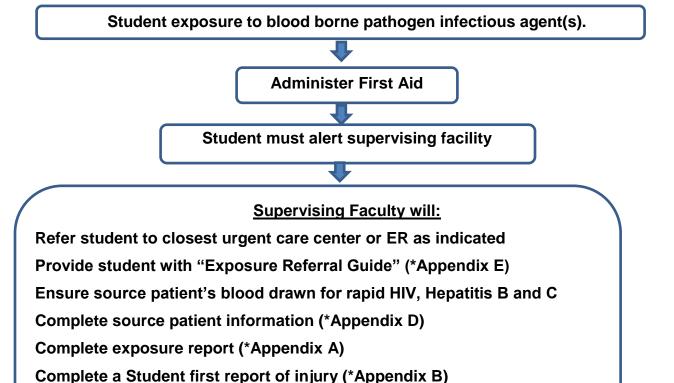
Revised by Clinical Coordinator Fall 2012.

X. BLOOD BORNE PATHOGEN EXPOSURE & MANDATORY REPORTING

Students that sustain injuries or are exposed to blood borne and/or non-blood borne pathogens need to follow the guidelines outlined in the below algorithms. In addition, the official "School of Nursing Blood Borne Pathogen Exposure and Injury to Student Policy and Procedure", and appendices can be found at: http://www.udel.edu/nmhc/services/exposure.html#form.

A. Blood Borne Pathogen Exposure Student Report Algorithm

* Use the **Blood Borne Pathogen Exposure and Injury to Student Policy and Procedure** for detailed information & forms.



Complete an Injury/illness/loss investigation report (*Appendix C)

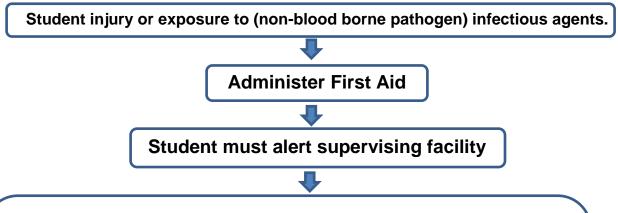
Contact the Nurse Managed Health Center to alert them of the exposure

Revised by Safety Committee Fall 2012

Submit completed forms within 24 hours.

B. Non-Blood Borne Pathogen Exposure Student Report Algorithm

* Use the **Blood Borne Pathogen Exposure and Injury to Student Policy and Procedure** for detailed information & forms.



Supervising Faculty will:

Complete a Student first report of injury (*Appendix B)

Complete an Injury/illness/loss investigation report (*Appendix C)

Contact Student Health to alert them of the injury

Refer student to closest urgent care center or ER as indicated

Submit completed forms within 24 hours.

Revised by Safety Committee Fall 2012.

XI. POLICY ON STUDENT CRIMINAL BACKGROUND CHECKS AND DRUG SCREENING

The University of Delaware's School of Nursing contracts with multiple clinical agencies for clinical education experiences which are an essential component of the nursing curriculum and required to meet the requirements for graduation. An increased number of clinical agencies are requiring all students, participating in activities involving direct client care, to complete criminal background checks and drug screenings. This requirement is a direct reflection of the joint Commission on Accreditation of Healthcare Organization Comprehensive Accreditation Manual for Hospitals (2004) that requires all students and instructors have criminal background checks and drug screening to participate in clinically-related activities within an accredited hospital agency.

To meet the contractual obligations and provide high-quality and essential clinical learning experiences, all nursing students in the pre-licensure programs are required to complete criminal background checks and drug screenings. The following guidelines apply:

- 1. The timeframe for completion of the criminal background check and drug screening will be announced. Testing will be scheduled by the student within the announced timeframe, and testing will be conducted by a certified/licensed agency with the costs being paid by the individual student.
- 2. Documentation of the drug screening and criminal background check must be on file in the School of Nursing prior to participation in clinical activities of two days or more involving direct client care. The student acknowledges and agrees that the information received from any screening and background check may be shared with any clinical agency considering the student for clinical experience. In the event of a positive drug screening, the student will be asked to provide a second drug screening. The student will not be allowed to begin or continue clinical activities involving direct client care until documentation of a second negative drug screening is provided. If the second screening is positive, the student will be dismissed from the nursing major and be referred to the University of Delaware's substance abuse professional at Student Wellness and Health Promotion.
- 3. In the event that a student's criminal background check discloses a criminal conviction, such conviction shall be the basis of withdrawal from the program unless the student furnishes the School of Nursing with written evidence demonstrating that the State Board of Nursing or analogous licensing agency in the state of the student's choice has reviewed the criminal background information and granted permission to the student to take the NCLEX examination in that state. This documentation must be provided before a student may begin or continue clinical activities involving direct client care.
- 4. Refusal by the student to complete a criminal background check or drug screening will result in dismissal from the nursing major.

5. Any student to be dismissed from the nursing major as a result of this policy may appeal the decision to the Student Affairs Committee. See XXI below. The issue on appeal shall be limited solely to whether a screening or background check contains erroneous information, and the requesting student must offer direct evidence to rebut the findings. The decision of the Student Affairs Committee shall be final.

Approved by SON Faculty 3/13/2006 Reviewed by SAC 11/2012

XII. PROFESSIONAL BEHAVIOR

In accordance with the Code of Ethics of Nursing endorsed by the American Nurses' Association, professional behavior is expected in all settings. Professional behavior is defined as behavior that meets the established norms for students of professional nursing, for example, in the caregiver role, student role, and health team member role. The faculty considers professional behavior an essential and integral part of all clinical performance and evaluations. Each course syllabus and clinical evaluation tool will delineate the requirements for successful completion of the course. Each clinical evaluation tool contains critical behaviors related to professional behavior. In addition, student behaviors that are unethical or unsafe warrant student removal from clinical experiences and/or course failure (see section on Emergency University Procedure for Dismissal from Undergraduate Nursing Program). Students must abide by the rules and regulations posted at their assigned clinical facility. (This may include random drug testing.)

Unethical/Unsafe behaviors may include but are not limited to:

- 1. falsification of clinical activities/assignments,
- 2. persistent errors in medication and/or intravenous administration,
- 3. falsification of patient records,
- 4. failure to report life-threatening changes in client's condition,
- 5. inappropriate handling of clients, e.g. physical or verbal abuse, neglect,
- 6. threats to the safety of client/self/peers/instructor/staff,
- 7. violation of client privacy and/or federal HIPAA regulations (see www.hhs.gov/ocr/hipaa),
- 8. participation in clinical experiences under the influence of drugs and/or alcohol,
- 9. consistent unpreparedness for clinical experience,
- 10. use of cell phones or computers for personal use while in the clinical area, and
- 11. use of agency resources for personal use.

XIII. SOCIAL MEDIA STATEMENT

Professional conduct extends to the use of social media. Students are expected to familiarize themselves with the Social Media Policy and behave accordingly and to observe and maintain boundaries with patients in accordance with ethical and professional codes of conduct.

Policy:

Purpose: The School of Nursing recognizes the increasingly important role of social media as a communication and collaboration tool. Students who participate in social networking are expected to abide by the policies set forth by the School of Nursing in the Social Media Policy. While rapidly changing social media often cross traditional boundaries, standards of professional behavior are the same online as in any other setting.

Definition: Social media are various types of electronic communication created and shared by users. Social media include, but are not limited to, social networks such as Facebook and MySpace, video sharing through sites like YouTube, photo sharing on sites such as Flickr, audio sharing through podcasts and other venues, professional networks (for example LinkedIn), user created pages such as wikis and Wikipedia, public comment on webpages (for example, allnurses.com), social bookmarking through digit and similar applications, blogs and miniblogging (Twitter) and similar forms of information sharing.

Code of Conduct: Professional standards of behavior apply to social media use. Students are responsible for the content they post or promote in any online form. HIPAA guidelines apply to social media and prohibit the sharing of identifiable, confidential and /or sensitive patient information.

Guidelines for Social Media Use:

- Students are to refrain from accessing or using social media during clinical experiences.
- Patient privacy and confidentiality must be maintained online. Students should not post or transmit any identifiable patient information.
- Patients should never be videotaped or photographed without prior written patient consent and written faculty approval according to the institution guidelines.
- Students should safeguard their own personal information by utilizing privacy settings when available.
- With social media, anonymity does not exist. Postings can be accessed broadly and
 indefinitely. Be aware that anyone, including colleagues, educational institutions and
 employers may be able to view content, regardless of your intended audience.

SAC Spring 2012, Approved by SON faculty Spring 2012 SAC Reviewed Spring 2013

XIV. Simulation Resource Laboratory Student Contract

A. Expected Professional Behaviors

Professional Behaviors that are an expectation of all nursing students include but are not limited to the following:

- 1. Communicate relevant information to faculty regarding scheduling, questions, conflicts, or any issues that interfere with completing laboratory experiences.
- 2. Remain dependable and accountable for own actions at all times.
- 3. Share factors that foster or inhibit learning with the faculty.
- 4. Inform the faculty member of all relevant concerns that may arise.
- 5. Be adequately prepared for simulation laboratory. (Previewing DVDs, lab videos, completing readings, and practicing with equipment/skills as instructed).
- 6. Arrive at the simulation laboratory on time with required supplies.
- 7. Report absence/tardiness in a timely and appropriate manner.
- 8. Complete simulation laboratory experiences within the specified time frame.
- 9. Remain professional in appearance and demeanor in the simulation laboratory while also adhering to the School of Nursing Dress Code.
- 10. Refrain from using simulation resource laboratory time and/or agency resources for personal use.
- 11. Refrain from using personal cell phones, text, instant messaging or game playing while in the simulation laboratory.

B. Unprofessional Behaviors Warranting Removal from the Laboratory

Student behaviors that are unprofessional, unethical, or unsafe, warrant student removal from the simulation resource laboratory and/or laboratory failure. These behaviors include but are not limited to:

- 1. Participation in simulation laboratory experiences under the influence of drugs and/or alcohol.
- 2. Unprepared for simulation laboratory experiences.

- 3. More than five minutes late for simulation laboratory experiences without permission of the instructor prior to the lab experience.
- 4. Failing to complete required simulation laboratory experiences within the specified time frame established by the laboratory instructor.
- 5. Dishonest completion of quizzes or any simulation laboratory requirements.
- 6. Failure to adhere to the School of Nursing Dress Code. Any student not complying fully with the dress code will be sent home and may receive a grade of FAIL for this laboratory requirement.

Please note consequences for unprofessional behaviors in simulation resource center noted under XV-section B.

SAC Spring 2009, Approved by SON faculty Spring 2009 Reviewed by SAC Spring 2013

XV. SKILLS/SIMULATION LABORATORY PASS-FAIL POLICY

This policy applies to students in the traditional and accelerated undergraduate programs only.

Policy:

Students must satisfactorily pass the skills and simulation components of their didactic course in order to obtain a passing course grade. Unsatisfactory completion of the skills or simulation components of a course will result in course failure with a recorded course grade no higher than a "D+".

A. Guidelines for Satisfactory Completion of Laboratory Experiences

Education in the laboratories consists of professional behaviors, preparation, practice, and return demonstrations. Satisfactory completion of the laboratory experiences indicates that the student has competently demonstrated the knowledge, skills, and professional behaviors pertinent to the procedures learned in the laboratories.

Psychomotor Skills

- Students are expected to be fully prepared *prior* to scheduling a practice session in order to maximize their learning. Preparation includes but is not limited to the use of videos, checklists, and written materials.
- Students are expected to be fully prepared *prior* to scheduling a return demonstration. Preparation includes but is not limited to the use of videos, checklists, written materials, and practice time.
- To successfully complete a psychomotor skill, the student needs to demonstrate critical thinking skills, understanding of the principle behind each skill, and successfully perform a return demonstration of the skill under the supervision of a simulation laboratory instructor.

Simulated Experiences

- Students are expected to be fully prepared prior to attending simulation experiences.
- Preparation includes reading the patient summary and history, answering all related questions posted on the website or prep sheets, understanding labs, preparation of medication cards, viewing all related videos, CD-ROMS, and completing assigned readings.
- Students will need to bring their completed questions with them in order to stay and participate in the scenario.
- To successfully complete a simulation scenario the student needs to be prepared
 to function in any randomly selected role, provide patient care appropriate to the
 simulation, use critical thinking skills, provide appropriate family centered care
 including education, and demonstrate understanding of the illness/problems
 presented in the simulation.

Because simulation is a small group learning experience, individual make-ups are not an option. Therefore students must complete simulated experiences within the specific time frame pre-set by the simulation laboratory and course instructors. **Missing more than one simulation lab is grounds for failure in the lab and therefore the course**. The following assignment/s will be submitted within 1week of the missed lab:

- **1st miss: Excused Absence** If student unable to complete the missed lab during the pre-set time frame, they must write a five page APA formatted paper based on the simulation prep-work along with video reflection of a pre-recorded video of missed simulation.
- **1st miss: Unexcused Absence** Student will complete all of the above. In addition, student must submit an additional five page APA paper on the importance of professionalism in Nursing.
- **2nd miss:** Student must complete the two papers listed above for the missed simulation. In addition an action plan will be developed.

Professional Behavior

• Students are expected to abide by the professional behaviors outlined in the "Simulation Resource Laboratory Student Contract" (XIV).

B. Procedure for Addressing Student Issues or Concerns in the Skills/Simulation Laboratory

If a student is unable to demonstrate professional behaviors, or is unable to demonstrate knowledge and ability to perform a skill at a safe and competent level, or fails to satisfactorily complete a simulation required for their course(s), then the following procedure will take place. See the steps below and the algorithm on page 32.

Step I: Verbal Coaching

- The simulation laboratory instructor will communicate verbally or in writing with the student and identify the problem(s).
- Strategies to improve student performance will be developed, discussed with the student, and documented in the student's return demonstration progress record.

Step II: Written Corrective Action Plan

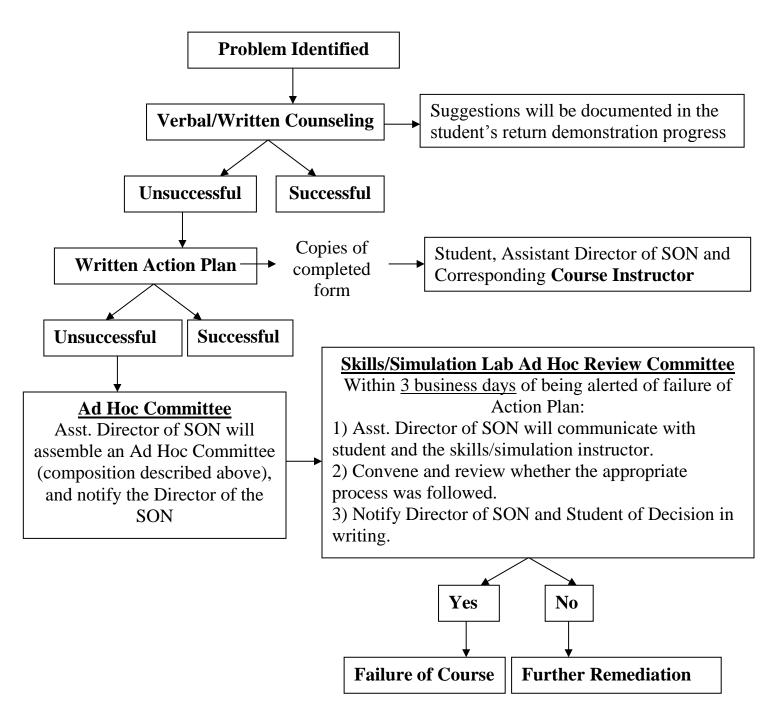
- Should the student fail to progress, the simulation laboratory instructor will write an Action Plan.
- The Action Plan will include the specific concerns, a remediation plan, consequences if the problem/issue is not resolved, and a warning of possible failure of the laboratory component of the corresponding course.
- The Action Plan will be discussed and reviewed with the student and a signed copy of the document, indicating that the document was read by the student, will be placed in the student's file.
- A copy of the Action Plan will be given to the student, Assistant Director of the SON, and corresponding course instructor.

Step III: Simulation Laboratory Ad Hoc Review Committee Decision

If the student fails to meet satisfactorily the conditions of the Action Plan, thereby unsuccessfully completing the laboratory component of the course, a simulation laboratory instructor will refer the student to the Simulation Laboratory Ad Hoc Review Committee for final decision. It is the task of the committee to review and determine if the above process was followed.

- The student will *not* be allowed to return to the skills/simulation laboratories until a decision is made by the committee on whether the student will be allowed to progress in the course. This ad hoc review committee will consist of three members:
 - 1 Assistant Director of the School of Nursing
 - 2 Corresponding course instructor
 - 3 Faculty representative with appropriate clinical expertise.
- After reviewing the skills/simulation laboratory documentation and communicating with the student and laboratory instructor, the Simulation Laboratory Ad Hoc Committee will convene and make a decision regarding whether the process was followed.
- The committee will notify (in writing) the student and the Director of the School of Nursing of their decision within three business days of being alerted by the simulation laboratory instructor of the student's failure to successfully meet conditions specified in the "Action Plan."

SAC Spring 2009 Approved by SON faculty Spring 2009 Reviewed and Revised by SAC Spring 2013 with input from Ad Hoc Simulation Lab Committee



References:

Smith, MH., McKoy, Y., & Richardson, J. (2001). Legal Issues Related to Dismissing Students for Clinical Deficiencies. *Nurse Educ*, 26(1), 33-38.

Scanlan, J., Care, WD., & Gessler, S. (2001). Dealing with the Unsafe Student in Clinical Practice. *Nurse Educl*, 26(1), 23-27.

Student Policy Committee 3/09 Approved by SON faculty 5/18/09 Revised by Simulation Lab Committee 11/12 Reviewed by SAC Spring 2013 with input from Ad Hoc Simulation Lab Committee

XVI. CLINICAL DRESS AND EQUIPMENT CODE FOR NURSING MAJORS*

All undergraduate University of Delaware nursing majors assumes responsibility for their own attire while in the clinical setting. Their manner of dress must be consistent with the policies described in this code and consistent with those policies in effect in the institution in which clinical experience is scheduled.

- 1. The uniform identifies an individual as a student in the University of Delaware School of Nursing and is to reflect a positive and professional image of the individual and the School. The student always presents herself/himself as a professional nurse and is continuously aware of the impact of self upon clients.
- 2. Professional appearance must be consistent with clinical agency policy.
- 3. Males are expected to be clean-shaven or facial hair/moustache and beards must be neatly trimmed. Beards will not extend more than one inch from the face and under no circumstances are they to touch the collar or the front of the chest.
- 4. The uniform is to be neat and clean at all times in the laboratory and clinical setting.
- 5. Students are responsible for purchasing their own uniforms for clinical. It is recommended that you purchase at least two uniforms. The choice of uniform must be consistent with all standards stated in the dress code. *Exceptions to this dress code will be spelled out at the beginning of experiences in each individual clinical agency.*
- 6. School of Nursing patches are available at the University Bookstore and are to be sewn (or glued) on the right sleeve of the uniform. The students' University of Delaware photo ID must be worn along with the School of Nursing name tag and badge/patch when in most clinical settings. Students must also order and purchase name pins through the Bookstore. Students should identify themselves as undergraduate students when purchasing name pins at the Bookstore.
- 7. The uniform must be worn whenever the student is in the clinical area and Nursing Skills Laboratory unless otherwise specified by faculty.
- 8. Even when uniforms may not be required for a particular experience, students are to dress in a professional manner: pants, knee length skirts, or dresses. No jeans of any color, short skirts, shorts, or open toe shoes are to be worn. The entire torso must be covered including the shoulders and abdomen.
- 9. A watch with a second hand and pen(s) must be brought to the nursing skills laboratory and to all clinical experiences. A dual-headed stethoscope (both bell and diaphragm), blood pressure cuff (sphygmomanometer), bandage scissors, and penlight are also mandatory equipment for the nursing skills laboratory. Each clinical experience the student has while in the School of Nursing may not require the use of all these items.

Specific Requirements of the Dress Code*

If you were admitted to the program prior to Fall 2013:

- Uniform Navy blue uniform/scrub pants, or below the knee skirt. White scrub top. You are to wear neat and clean uniforms. Shoes are to be white, may have a color embellishment, and the soles may be white or darkish in color, but they must be clean. For hygienic reasons do not wear your everyday sneakers as your uniform shoes. Clean socks should be worn with shoes. Neutral undergarments must be worn (designs and colors should not show through uniforms or clothing).
- **Insignia** University of Delaware patch sewn or fabric glued on right sleeve (**order** and purchase at University Bookstore).

For fall of 2013 - Mandatory Uniform

- See the Uniform Order Form in your admission packet for details for ordering the UD Nursing uniform (patch/insignia included).
- This information is also linked to the SON website with the UD Log in Code for Meridy Uniforms.

Other Requirements for ALL students:

- 1. Name Pin order and purchase at University Bookstore.
- 2. All students must have a picture ID and a University of Delaware ID in a plastic holder.
- 3. White lab coats may be worn in the clinical area only with patch sewn on right sleeve.
- 4. Long sleeve white tops may be worn under scrub tops.
- 5. Hairstyles that extend below the collar should be tied back and neatly kept under control. It is expected that professional nurses style their hair in a manner in which practice skills may be performed and patient care safely rendered. Hair must be clean and cannot be unnatural in color. Due to allergies, students must be fragrance-free and make-up must be kept to a minimum. No artificial nails, no nails beyond fingertips.
- 6. Small, plain, silver or gold post earrings (which do not extend over the ears) are acceptable jewelry in the clinical areas. Only two earrings per ear, no facial or tongue jewelry allowed. No other visible body piercing will be allowed. Wedding rings are acceptable in some clinical areas. In some clinical settings, it may be necessary to secure rings in a non-visible area of the uniform for patient and/or nurse safety.
- 7. All tattoos must be covered and hidden throughout patient care.

*The dress code is subject to change based upon clinical site and agency requirements.

XVII. SENIOR CLINICAL ASSIGNMENTS

This policy applies to students in the traditional and accelerated undergraduate programs only.

The senior clinical courses are designed to expose our students to a wide variety of settings and clinical experiences. A considerable amount of work goes into planning and coordinating each student's clinical experience. In an effort to be fair to all students, the following policy was developed:

*Please note that all junior nursing students must attend a mandatory senior clinical information meeting, scheduled with the clinical coordinator, during their Spring Semester.

Policy:

- Students will not be able to change their section assignments in the senior clinical courses unless there are extenuating circumstances. Students must present the extenuating circumstances in writing to the Clinical Coordinator for review and approval.
- Senior nursing students will not be assigned to a clinical unit where they have had a previous clinical course assignment unless there is a School of Nursing need. (Exclusion: NURS 479).
- Senior nursing students will not be assigned to a clinical instructor they have had in a
 previous clinical course unless there is a School of Nursing need. (Exclusion: NURS
 479).
- Senior students are required to complete at least one Adult Health clinical course on the day shift.
- Senior students completing a clinical course on the same unit where they work is strongly discouraged. It is the responsibility of the student to alert the Clinical Coordinator to this situation before the last week of the junior spring semester and senior fall semester, or as they are informed of employment.
- Senior students completing a clinical course on the same unit on which a family member is employed is strongly discouraged. It is the responsibility of the student to alert the Clinical Coordinator of this situation before the last week of the junior spring semester and senior fall semester.

Student Policy Committee 4/09 Approved by SON faculty 5/18/09 Revised by SAC 2011 Reviewed by SAC 2013

XVIII. SENIOR CLINICAL REMEDIATION

This policy applies to students in the traditional and accelerated undergraduate programs only.

Students are expected to be able to successfully demonstrate safe practice, professional behaviors, and previously learned psychomotor skills in the senior clinical setting. If remediation of psychomotor and/or critical thinking skills is required by their clinical faculty, students must successfully complete demonstration or retesting within two attempts or they will fail the course.

Student Policy Committee 4/09, Approved by SON faculty 5/18/09 Reviewed by SAC Spring 2013

XIX. EMERGENCY DISMISSAL FROM A CLINICAL COURSE

When a faculty member observes or otherwise learns of an infraction such as those listed in the behavioral criteria for unethical or unsafe practice defined in the Clinical Evaluation Tool warranting dismissal from the clinical setting, the student will immediately be suspended from all clinical activities pending review of the matter pursuant to the procedures set forth below. The student shall cease all contact with all off-campus clinical settings.

Procedure:

- 1. The infraction shall be documented by the faculty member on the Clinical Evaluation Tool, forwarded directly to the SON undergraduate coordinator, assistant director, or director and to the student within one business day of the day on which the faculty member learned of the unethical or unsafe behavior(s).
- 2. If the unethical or unsafe behavior is the result of a psychological or psychiatric disorder or if the behavior is intentional or malicious the College Assistant Dean for Students and the Associate Vice President for Student Life shall be consulted. Upon emergency dismissal from a clinical site, a drug and/or alcohol test may be indicated and required, at the student's expense.
- 3. The student will be suspended from all clinical coursework. At the discretion of the faculty member and the SON undergraduate coordinator, assistant director, or director, the student may be required to spend time remediating in an on-campus laboratory. The student will be required to successfully complete remediation prior to reentry into any clinical setting. (See policy XVIII).
- 4. Students may continue in all non-clinical coursework and complete these courses in the current semester.
- 5. In the event that a student is emergently removed from a clinical course for unethical or unsafe behaviors, they may not withdraw from the clinical course, but will fail the course.

XX. RE-ENTRY INTO CLINICAL COURSE FOLLOWING

A. Clinical Course Failure

The student is expected to be able to successfully demonstrate safe practice, professional behaviors, and previously learned psychomotor skills prior to re-entry into the senior clinical setting after a clinical failure. If remediation is required, as determined by the clinical instructor teaching the course that was failed by the student and the SON undergraduate coordinator/assistant director/director, the student must successfully complete demonstration or retesting within two attempts or they will not be permitted to repeat the clinical course that was failed, resulting in dismissal from the nursing major. Remediation will be documented in the student's permanent file.

Student Policy Committee 4/09, Approved by SON faculty 5/18/09 Reviewed by SAC Spring 2013

XXI. Emergency Procedure for Clinical Suspension and Dismissal from Undergraduate Nursing Major

A. School of Nursing Procedure

- 1. When a faculty member observes or otherwise learns of an infraction such as those listed in behavioral criteria for unsafe practice defined in the Clinical Evaluation Tool warranting dismissal from the nursing major, the student will be immediately suspended from all clinical activities pending review of the matter pursuant to the procedures set forth below. The student shall cease all contact with all off-campus clinical settings.
- 2. The student will be suspended from all clinical coursework until a final determination, including any appropriate appeal, if any, has been reached in the matter. At the SON Director's discretion, the student may be required to spend the appropriate clinical time in an on-campus laboratory until the final determination. Students may continue in all non-clinical coursework and complete these courses in the current semester.
- 3. The infraction shall be documented by the faculty member on the Clinical Evaluation Tool, and a written recommendation for dismissal from the major forwarded directly to the Director and to the student within 24 hours of the day on which the faculty member learned of the infraction or continued unsafe behavior(s). If the infraction/unsafe behavior is the result of a psychological/psychiatric disorder or if the behavior is intentional or malicious the Associate Vice President for Campus Life shall be consulted.

- 4. If the student decides to appeal the dismissal recommendation, the student will have 72 hours from the student's receipt of a written recommendation in which to provide a written response directly to the faculty member.
- 5. Upon the earlier of: 1) the end of the 72 hour period allotted for the student's response or 2) receipt of the student's response, the faculty member will consider the student's written response and may continue with or cease the dismissal proceedings. In the event the dismissal proceeding is ceased, the student shall be permitted to return to the clinical setting provided however, sufficient time remains for successful completion of the clinical course. In the event that insufficient time remains for successful course completion, the School shall have no obligation to create special activities in order to ensure the student's completion of objectives in the then-current semester.
- 6. If the faculty member decides to continue with dismissal proceedings, the recommendation for dismissal, the Clinical Evaluation Tool, and the student response (if any) will be directly forwarded to the Chairperson of the Student Affairs Committee ("SAC") by the beginning of the next working day.
- 7. The Chairperson of SAC or his/her designee will set up a meeting of the Committee within the next working day of receipt of the recommendation for dismissal and student response.
- 8. The SAC meeting will proceed as follows:
 - a. SAC will first allow the faculty member recommending dismissal of the student from the major to present the reason(s) for dismissal. Written evidence for the dismissal to SAC in the form of the Clinical Evaluation Tool, student assignments, statements from witnesses, or other documentation may be provided.
 - b. SAC will then provide an opportunity for the student to present a defense to the recommended dismissal. The student has the right to a representative of the student's choice from within the University community, but no person not part of the University community, including attorneys, may participate in the SAC meeting or other proceedings. The student may present assignments, statements from witnesses, or other documentation. Other than oral statements from the student or faculty member involved, all evidence considered by the SAC shall be documentary.
 - c. The student and the student representative (if present) as well as the faculty member recommending the dismissal will then leave the hearing room, and SAC will deliberate and reach a decision based on the evidence. A majority of the SAC members present at the meeting shall constitute a quorum empowered to act on the matter and the vote of a majority of that quorum shall be sufficient to approve or reject a dismissal recommendation.
 - d. Upon reaching a decision, the chair of SAC will notify the student and faculty member in writing.

- 9. Students dismissed from the School under these procedures shall not be eligible for readmission to the program.
- 10. Students wishing to appeal SAC's decision may appeal to the Dean of the College.
- 11. This dismissal procedure is separate from but not exclusive of, procedures conducted by the Office of Student Conduct.
- 12. The student may continue to participate or enroll in any on-campus, non-clinical nursing courses until a final, unappealable decision has been rendered regarding the proposed dismissal. Students may complete all non-clinical nursing courses in the current semester, but are ineligible to register for nursing courses in subsequent semesters unless a non-clinical nursing course is required in his/her new major.
- 13. No grade shall be given for the clinical course in question other than the designation appropriate under University rules or regulations for students who have been dismissed from a program.
- 14. These procedures shall be construed in harmony with other applicable University policies, rules and regulations, and in the event of an inconsistency, the latter shall govern.

B. University Procedure of Requests for Appeal

- 1. A charged student found guilty by the SAC after pleading not guilty to a dismissal charge may request an appeal in writing within five class days of receipt of the written hearing decision. Students who plead guilty to a dismissal charge waived their right to an appeal.
- 2. The student found guilty may appeal on the grounds that:
 - a. the decision is contrary to evidence presented at the hearing, or contrary to new evidence not known in advance of the hearing.
 - b. procedures were not followed in the hearing process.
 - c. the sanction is inappropriate or unreasonable.

Written requests must be received in the Office of Student Conduct within five (5) class days of receipt of the written decision.

Appeals must be type-written, and must cite specific evidence, procedural errors or grounds for reduction of sanction, that have direct bearing on the outcome of the hearing. Appeals may be accompanied by letters and other documentation supporting the grounds for appeal.

- 3. Upon receipt of the request for appeal, the Director of Student Conduct or his/her designee shall send a copy of the appeal request to major parties involved in the Nursing School's SAC hearing, requesting them to respond in writing within five class days. (Major parties in this case include the Director of Student Conduct, Chair of SAC, the charging faculty member, and the student in question.)
- 4. The written appeal and all documentation contained within the student's nursing file will be reviewed in a closed meeting of the above designated persons.
- 5. The Director of Student Conduct will decide to:
 - a. deny the appeal,
 - b. grant the appeal in order to reduce the sanction imposed, or
 - c. delay the appeal in order to receive additional responses to specific questions raised in the appeal process. Responses may be solicited from the charged student, charging party, original hearing officer and/or any relevant witnesses to the original incident.

The Director of the Office of Student Conduct will reconvene the above designated parties when additional written information is received, or to meet with selected parties with information relevant to the case. The charged student will be allowed to review the written information, and will be invited to attend a meeting with the Director of the Office of Student Conduct in which additional testimony will be introduced.

- 6. The charged student will receive written notification of the final decision. Copies of this notice will be entered into the student's University record, and will be forwarded to the original charging party and the SAC Chairperson.
- 7. The decision is final and shall be implemented immediately by the Director of the Office of Student Conduct.

CD:sg 9/02 LAP: bns Revised: 2/16/04 Approved by University Legal and Department of Nursing Faculty 2/16/04 Reviewed by SAC Spring 2013

XXII. GUIDELINES FOR INDEPENDENT STUDY FOR NURSING MAJORS

The independent study format is designed to provide flexibility in meeting academic needs. It permits students with an interest in a specific topic to receive credit for scholarly work completed in a concentrated area. Credit allocation for independent study is based upon the amount of effort required by the student.

Independent study course credit is earned through completion of a scholarly project or activities agreed upon by an eligible student and a faculty sponsor. Any faculty member in the School of Nursing may sponsor a student; however, sponsorship is a voluntary assignment. Faculty members will determine the number of students they can supervise given their assigned workload. Any adjustment of workload must be negotiated with the School Director prior to that semester's workload assignment. Faculty teaching in required courses takes precedence over supervision of independent studies.

An independent study project is expected to demonstrate evidence of scholarly achievement but the project does not need to be formal research. At the discretion of the faculty sponsor and curriculum committee, experiences provided through gainful employment and university or non-university sponsored, non-credit courses may be used as a basis for an independent study course. Independent study may take place in geographically removed locales without direct faculty supervision. Depending upon the nature of the project, clinical experience may be required. Prerequisites for the independent study course will be determined by the faculty sponsor.

Criteria:

- 1. Grade point average (GPA) of 2.5 or higher.
- 2. Completion of spring semester, sophomore year is required if the independent study involves a clinical component.

Other Guidelines:

- 1. Maximum of six (6) credits may be earned through independent study.
- 2. Independent study credits may fulfill free elective credits.
- 3. Grading may be pass-fail or standard grading.
- 4. Independent study may fulfill the NURS 411 credit requirement. Standard grading must be used.

Independent Study Approval Process:

- 1. Student identifies area of interest and potential project.
- 2. Student contacts faculty member for potential sponsorship. Course objectives, timetable for activities, evaluation methodology, and the faculty sponsor's role are discussed.
- 3. Student completes the Independent Study Application Form and Independent Study Registration Form. Sponsoring faculty approves the forms and signs forms where appropriate. If clinical placement is required, sponsoring faculty will notify the Clinical Coordinator of the planned clinical placement needs.

- 4. If requested simply as an independent study, forms are forwarded to the School Director for approval or returned to the applicant for revision.
- 5. If requested as substitution for a NURS 411, the forms are forwarded to the Curriculum Committee Chair. This may be approved or returned to the applicant for revision. The Curriculum Committee approved forms will be sent to the School Director.
- 6. Final approval is provided by the Assistant Dean of Students in the College of Health Sciences who then registers the student for the course.
- 7. All approvals must be complete prior to the end of the Drop/Add period for the semester in which the student wishes to take the Independent Study.
- 8. If clinical placement is required, a copy of the approved Independent Study form will be forwarded to the Clinical Coordinator for coordination of clinical placement.
- 9. The course number assigned is dependent on the academic year of study (NURS 166, 266, 366, and 466).

Reviewed SAC, Spring 2013

XXIII. ORDERING BOOKS AND SUPPLIES

Textbooks, nursing supplies, and popular reference books are available at the University Bookstore located at 83 East Main Street. Visit the University Bookstore's website to purchase textbooks online or check store hours at www.udel.edu/bookstore. The University Bookstore accepts all major Credit Cards (Visa, MasterCard, American Express and Discover), Personal Checks, Financial Aid, Debit Cards, Flex and Cash.

The University Bookstore supplies the following items and can special order other items as needed: nursing pins, name tags, patches, stethoscopes, sphygmomanometers, lab coats, penlights, scissors, examination gloves, laboratory supplies, and the most current reference books and medical dictionaries. The Student Nurses Organization also may offer sales on select items, e.g., stethoscopes. Information will be posted by SNO if items are available.

Reviewed by SAC, Spring 2013

XXIV. COURSE REGISTRATION

Registration for the spring semester starts mid-November; for winter session, the third week in October; for summer session, early April; and for fall semester, mid-April. Students are urged to see their advisor for course selection before registering on line. Students should refer to the School of Nursing Curriculum Plan when planning their nursing curriculum. More information can be found at http://www.udel.edu/registrar/students/courseinfo.html

Reviewed by SAC, Spring 2013

XXV. TRADITIONAL BSN CURRICULUM SAMPLE SEQUENCE

*Please note that this is a sample progression, not all students will have the same progression. Individual student progression questions should be addressed to the student's advisor.

<u>Freshman</u>						
Fall				Spring		
NURS 100	New Student Connections		1	BISC 276	Human Physiology	4
NURS 101	Human Anatomy		2	NURS 110	Nursing Connections	1
CHEM 105	General Chemistry		4	CHEM 106	Elementary Bioorganic Chemistry	5
BISC 205	Introductory Biology I		4	ENGL 110	Critical Reading and Writing	3
PSYC 100	General Psychology OR		3	PSYC 100	General Psychology OR	3
	University Breadth Requirement		3		University Breadth Requirement	3
		Total	14		Total	16
<u>Sophomore</u>						
Fall				Spring		
NURS 200	Clinical Decision Making		2	NURS 222	Pharmacology	3
NURS 235	Health: Promotion & Vulnerability	OR	3	NURS 242	Scientific Basis of Nursing	3
STAT200	Basic Statistical Practice		3	NURS 253	Health and Physical Assessment	3
NURS 241	Scientific Basis of Nursing		3	MEDT270	Introduction to Microbiology OR	4
MEDT270	Microbiology OR		4	HDFS 201	Life Span Development	3
HDFS 201	Life Span Development		3	STAT 200	Basic Statistical Practice OR	3
NTDT 200	Nutrition Concepts OR		3	NURS 235	Health: Promotion & Vulnerability OR	3
	University Breadth Requirement		3		University Breadth Requirement	3
	T	otal 1	4-15		Total	15-16
<u>Junior</u>						
Fall				Spring		
NURS 354	Psychosocial Nursing		3	NURS 352	Adult Health Nursing	3
NURS 372	Adult Health Nursing		3	NURS 356	Care of Children & Families	3
NURS 382	Communities & Health Policy		2	NURS 358	Care of Women	3
NURS 390*	Clinical Work Experiences		1	NURS 390*	Clinical Work Experiences	1
STAT 200	Basic Statistical Practice OR		3	NURS 362	Research Concepts in Healthcare	3
	University Breadth Requirement O	R	3		University Breadth Requirement OR	3
	Free Elective		3		Free Elective	3
	7	otal	15		Total	16
<u>Senior</u>						
Fall			_	Spring		_
NURS 453	Adult Health Nursing I		3	NURS 473	Adult Health Nursing II	3
NURS 457	Maternal-Child		3	NURS 477	Care of Populations	3
NURS 459	Clinical Psychosocial Nursing		3	NURS 479	Clinical Preceptorship	3
NURS 460	Transition to Professional Nursing Practice I		2	NURS 480	Transition to Professional Nursing Practice II	2
NURS 411/412/414	Topics in Healthcare Delivery		3	NURS 411/412/414	Topics in Healthcare Delivery	3
, ,	T	otal	14	, ,	Total	14

Total Program Credits 122

Note: * Total of 2 credits NURS 390 required prior to senior year nursing coursework.

Students are required to complete one course from each of the four University Breadth Requirement Lists.

http://academiccatalog.udel.edu/Pub ShowCatalogPage.aspx?CATKEY=CATKEY 2109&ACYEAR=2012-2013&DSPL=Published

XXVI. ACCELERATED DEGREE CURRICULUM

Prerequisite Courses (58 Credits)

Nursing Courses (62 Credits)*

All prerequisite science courses, including NURS 101, must be completed prior to the first fall nursing courses. All other non-nursing courses must be completed by the end of the first fall semester.

	Credits			
Credits UNIVERSITY REQUIREMENTS		Fall (14 wee	ks) September-December	
ENGL 110 Critical Reading and Writing	3	NURS 312	Pathophysiology	4
(minimum grade C-)		NURS 362	Research Concepts in Health Care	3
Discovery Learning Experience (DLE)	3	NURS 222	Pharmacology	3
Conion numering aliminal accuracy most this magningment				
Senior nursing clinical courses meet this requirement	l.		eeks) January	
Multi-cultural Courses	3	NURS 220	Concepts of Nursing Practice	3
This course also can be used in the breadth	3	NURS 230	Foundations of Nursing	2
requirements.		NURS 250	Health Assessment	2
UNIVERSITY BREADTH REQUIREMENTS				
		Spring (14 weeks) February-May		
Creative arts and humanities (minimum grade C-)	3	NURS 352	Nursing Care of Adults A	3
History and Cultural Change (minimum grade C-)	3	NURS 354	Psychosocial Nursing	3
Social and behavioral science (minimum grade C-)	3	NURS 358	Nursing Care: Childbearing	3
Mathematics, Natural Sciences, and Technology		NURS 372	Nursing Care of Adults B	3
(minimum grade C-)	3	NURS 382	Communities and Health Policy	2
These requirements may be fulfilled by courses				
required for the nursing major. These four courses		Summer (10	weeks) June-July	
must be chosen from different departments.		NURS 356	Nursing Care Children/Families	3
MAJOR requirements, Psychology PSYC100 (3 cr),		NURS 453	Clinical: Adult Health Nursing I	3
and Lifespan Development HDFS201 (3 cr) cannot b	e	NURS 411	Topics in Health Care Delivery	3
used to fulfill the University Breadth Requirement in				
the Social and Behavioral Sciences category.			ks) September-December	
		NURS 457	Clinical: Maternal Child Nursing	3
General Biology with lab	4	NURS 459	Clinical: Psychosocial Nursing	3
		NURS 460	Clinical Integration Seminar	2
Anatomy and Physiology	6	NURS 473	Clinical: Adult Health Nursing II	3
3.6. 11.1 (3.1.1)		NURS 411	Topics in Health Care Delivery	3
Microbiology with lab	4			
0 101 1 11	4		eeks) January	
General Chemistry with lab	4	NURS 477	Clinical: Care of Populations	3
Diagramia abamietwy with lab	4	NURS 479	Senior Clinical Preceptorship	3
Bioorganic chemistry with lab	4	NURS 480	Clinical Integration Seminar II	2
Human Development over the life span	3			
•		ъ	achelor of Science in Nursing	
Nutrition	3	Б	120 Credits	
General Psychology	3			
General i sychology	5			
Statistics	3			

Free Elective - Sufficient elective credits to meet the minimum credits for the degree $\,$

XXVII. RN TO BSN DEGREE CURRICULUM

Prerequisite Courses (59 Credits)

Nursing Courses (31 Credits)

Credits	Cred	its
UNIVERSITY REQUIREMENTS ENGL 110 Critical Reading and Writing (minimum grade C-)	3	Re NU NU
<u>Discovery Learning Experience</u> (DLE)	3	NU
Senior nursing clinical courses meet this requirement.		NU NU NU
Multi-cultural Courses This course also can be used in the breadth requirements.	3	41 NU
UNIVERSITY BREADTH REQUIREMENTS		NU
Creative arts and humanities (minimum grade C-) History and Cultural Change (minimum grade C-) Social and behavioral science (minimum grade C-) Mathematics, Natural Sciences, and Technology	3 3 3	NU
(minimum grade C-) These requirements may be fulfilled by courses required for the nursing major. These four courses must be chosen from different departments.	J	Stu con kne one
MAJOR requirements, Psychology PSYC100 (3 cr), and Lifespan Development HDFS201 (3 cr) cannot be used to fulfill the University Breadth Requirement in the Social and Behavioral Sciences category.		Fo con enn be
General Biology with lab	4	
Anatomy and Physiology	8	
Microbiology with lab	4	
General Chemistry with lab	4	
Human Development over the life span	3	
Nutrition	3	
General Psychology	3	
Statistics	3	
Second English Composition	3	
Free Elective - Sufficient elective credits to meet the minimum credits for the degree	;	

XXV-XXVII Reviewed by Curriculum Committee, Spring 2012

Required Nursing Courses					
NURS 312	Pathophysiology	4			
NURS 320	Transition to Professional Practice	3			
NURS 325	Current Trends in Health Care	3			
NURS 350	Wellness and Health Assessment	3			
NURS 362	Research Concepts in Health Care	3			
NURS 411/	Topics in Health Care Delivery	6			
412/414					
NURS 435	Leadership and Management in	3			
	Health Organizations				
NURS 442	Community Health Nursing	3			
NURS 443	BRN Role Practicum	3			

Bachelor of Science in Nursing 120 Credits

Students in this program must have successfully completion of RN licensure exam (30 credits nursing knowledge awarded) and have a current RN license in one of the fifty United States.

For the RN to BSN Program, there is no time limit for completion of prerequisite courses; however upon enrollment in the first nursing course, the program must be completed within a five-year period.